

Refund & Cancellation Policy

At WEBDIGITA, we value the trust you place in our services. Here's our Refund and cancellation Policy to ensure clarity and transparency in our relationship.

1. Project Initiation:

Work on your project begins once an upfront payment is received. Our commitment is to adhere to the predefined scope and timelines.

2. Client's Right to Cancel:

- Within 5 business days of project start: 75% of the upfront payment refunded.
- 6 to 15 business days of project start: 50% of the upfront payment refunded.
- Post 15 business days: Refunds are not provided, but concerns will be addressed in line with the project's scope.

3. Our Right to Cancel:

On the rare occasion we need to withdraw from a project due to unforeseen circumstances, we'll refund 100% of the upfront payment.

4. Completed Services:

Once a project is delivered:

- We'll fix any functional errors or scope discrepancies without extra charges.
- Refunds aren't applicable for completed and delivered projects.

5. IT Consulting:

Consultation fees are non-refundable. Rescheduling is permitted with a 48-hour prior notice.

6. Project Modifications:

Changes after project initiation might affect costs and deadlines. Cancellations post-modification will be subject to the standard cancellation policy.

7. Liability Clause:

We're not liable for indirect damages (like profit loss) arising from service operation or inability. Always ensure data backups and safe practices.

8. Policy Updates:

We may update this policy occasionally. Regularly reviewing this page ensures you're updated on our terms.

Questions? Reach out at info@webdigita.com